

Riding Policy

Please familiarise yourself with the details of our riding policy as all our rides are subject to these terms and conditions. Please note we reserve the right to prevent anyone from riding if we feel they do not fulfil the minimum competence level as indicated or if weight and fitness level do not fall within that recommended for our horse trips.

Please review the terms and conditions below carefully before completing your reservation. These terms and conditions are set out to draw your attention to the fact that our obligations to you have certain limits. By sending for or towards your ride purchase, you certify that you do not have any physical condition or disability that would create a hazard for you, other travellers or our horses.

We have the right to disqualify anyone at any time during the trip if the lead riding guide feels the trip member is physically or mentally incapable and/or if a trip member's continued participation will jeopardize the individual involved or the group. Refunds are not given under such circumstances.

Responsibility of ride participants

Weight limit per horse is under 89kg/14 stone/196lbs. For our horses' sake please be accurate about your riding ability, your weight and your fitness level. We reserve the right to rest horses during a day trip if you are not able to sustain an independent seat, or if your weight and riding ability do not fall within the minimum required.

If you do not ride regularly (2 - 3 times a week), we strongly recommend that you get into practise before joining one of our longer rides. It will be at the discretion of the company whether unfit or less experienced riders will be permitted to ride, taking into consideration their safety and enjoyment, and that of the group as a whole and particularly the well-being of our horses.

By signing our indemnity, it is assumed you understand the risks of being around horses, in riding generally and in visiting and being in remote and wilderness areas. Having medical insurance is a prerequisite for riding with us. Please ensure you are familiar with the stipulations of your policy as many insurance companies will only insure you if wearing a safety helmet while riding. We cannot accept any liability for head injuries sustained as a result of ignoring this advice. Please insure your policy covers you for horse riding and includes emergency evacuation and medical repatriation. We do have a supply of hats but can not guarantee that they will fit. Therefore - **You are responsible for supplying your own properly fitting safety helmet.**

Participants are responsible for understanding the requirements of the ride, and for selecting a ride appropriate to their ability. Participants with medical problems or special dietary needs are responsible for informing us of these issues well in advance.

Insurance, Visas and Inoculation

Please consult appropriate authorities before travelling.

Gambia has medical facilities. However medical care is subject to immediate payment for services. We recommend you ensure your credit card company is aware of your travel plans as card security systems can shut the card down if large purchases are suddenly made without prior warning. While we will do everything it can to facilitate medical care we accept no liability regarding the provision of medical care. Before travel please review

your personal medical cover to ensure it meets your needs and that your credit card company is aware of your travel plans.

We recommend you take out travel insurance when booking a safari to cover an unexpected cancellation due to injury or illness etc.

Limitation of Liability and Indemnity

We do not own or operate any supplier of transportation or other goods or services such as hotel accommodation or sightseeing establishments utilized on your trip, and consequently assumes no responsibility for any injury, loss, damage, delay or death to persons or property arising from the negligent or wilful act or failure to act of any person who is to or does provide goods or services for the trip or for the action or inaction of any other third party.

Without limitation, we are not responsible for acts of God, equipment failures, vehicle accidents, illness from food or otherwise; assaults, theft, or criminal activity, detention, annoyance, delays quarantine, strikes, failure of any means of conveyance to arrive or depart as scheduled; civil disturbances, terrorism, government restrictions or regulation, and discrepancies or changes in transit or hotel services over which we have no control.

Reasonable changes in the itinerary may be made where deemed advisable for the comfort, safety and wellbeing of the trip members. The right is reserved to substitute hotels, alter the itinerary, and reverse the order of the places to be visited. We will keep you/your agent informed of any necessary changes.

On advancement of deposit to us, the depositor therefore agrees to be bound by the above recited terms and conditions Anyone who does not want pictures of themselves to be used in promotional materials should notify us accordingly.